

Glendale Community College Extended Opportunity Programs & Services / CARE

1500 North Verdugo Road Glendale, CA 91208 Phone 818-240-1000 ex 6900

Dear EOPS/CARE student,

The fall 2011 book voucher is now available for downloading and printing. You may access your book voucher information through your GCC "**Student Center**".

Attached you will find a three page document which provides you with step-by-step instructions for accessing and using your **fall 2011 book voucher**. Please read and follow the instructions document carefully to fully benefit from this online service.

- If it's been determined that you are eligible for fall 2011 EOPS book voucher, your account will show
 a specific \$ amount you've been awarded to receive and your personalized book voucher will be posted
 on "my EOPS/CARE" page.
- If you are not eligible to receive spring 2011 EOPS book voucher, **\$0.00** will be displayed for the award amount. Click on **\$0.00** to find out the reason for your ineligibility.

If you believe that the information available on your **EOPS/CARE** page does not reflect your records, please contact Anahid Mardres at (1818) 240-1000 ext. 5537 for book voucher and Elmira Nazaryan at (1818)240-1000 ext. 5570 for CARE.

If you experience any technical difficulties with EOPS/CARE page, contact EOPS office at (1818) 240-1000 Ext. 6900.

We hope you'll find your **EOPS/CARE** page and the **book voucher instructions** document informative.

EOPS Staff