



Glendale Community College
Extended Opportunity Programs & Services
Cooperative Agencies and Resources for Education
1500 North Verdugo Road
Glendale, CA 91208

Dear EOPS/CARE student,

The spring 2012 book voucher will be available beginning January 30, 2012 for downloading and printing. You may access your book voucher information through your GCC "**Student Center**".

THE FIRST DAY YOU CAN USE YOUR BOOK VOUCHER IS Wednesday February 1, 2012

THE LAST DAY YOU CAN USE YOUR BOOK VOUCHER IS Wednesday March 7, 2012

Attached you will find a three page document which provides you with step-by-step instructions for accessing and using your **spring 2012 book voucher**. Please read and follow the instructions document carefully to fully benefit from this online service.

- If it's been determined that you are eligible for spring 2012 EOPS book voucher, your account will show a specific **\$ amount** you've been awarded to receive and your personalized **book voucher** will be posted on "**my EOPS/CARE**" page.
- If you are not eligible to receive spring 2012 EOPS book voucher, **\$0.00 will be displayed** for the award amount. Click on **\$0.00** to find out the reason for your ineligibility.

If you believe that the information available on your **EOPS/CARE** page does not reflect your records, please contact Anahid Mardres at (1818) 240-1000 ext. 5537 for additional information.

If you experience any technical difficulties with EOPS/CARE page, contact EOPS office at (1818) 240-1000 Ext. 6900.

NOTE: Glendale Community College Bookstore is now offering affordable textbook options for many classes with their new Rent-a-Text program. Many books are now eligible for renting at prices up to 50% and more off of the new price of a book. EOPS students can use their vouchers to rent books, however, to participate in the program, each student must be 18 years of age; have a valid Driver's License/State ID, email address and credit card. For details, see bookstore's new website, www.glendale.bkstr.com or visit the bookstore.

ATTENTION: Before renting any books, please read Q& A section regarding the rental option: <http://www.rent-a-text.com/faq.php>. All fees associated with the book rental program are the student's responsibility.

NOTE: EOPS will not take any responsibility for not returned, late returned, lost or stolen books.

I hope you'll find your **EOPS/CARE** page and the **book voucher instructions** document informative.

Elmira Nazaryan
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