Extended Opportunity Programs & Services / CARE
1500 North Verdugo Road
Glendale, CA 91208
Phone 818-240-1000 ex 6900

02/12/2010

Dear EOPS/CARE student,

Welcome back to school!

New semester and new classes can be very exciting and challenging at the same time. Our goal here, in EOPS, is to support your educational needs and encourage you to complete your studies successfully by providing you with a variety of services our program offers. Please refer to our website for a list of services (see link on the bottom of the page).

Beginning Tuesday, February 16, 2010 you may access your book voucher information through your **student portal called "MyGCC".**

Attached you will find a five page document which provides you with step-by-step instructions for accessing and using your **spring 10 book voucher**. Those of you who received and used fall 2009 and/or winter 2010 book voucher/s are familiar with this process and may want to skip to the last two pages of the instructions document which contain new information. If you are new to this process, make sure to read and follow the instructions document carefully to fully benefit from this online service.

- If it's been determined that you are eligible for spring 2010 EOPS book voucher, your account will show a specific **$ amount** you've been awarded to receive and your personalized **book voucher** will be posted on **EOPS/CARE** page of "**MyGCC"**.

- If you are also eligible for CARE meal cards, you will see additional information on your EOPS/CARE page available for CARE students only. If you would like more information on CARE program eligibility criteria please go to the CARE HOME web page by clicking on the following link CARE HOME .

- If you are not eligible to receive spring 2010 EOPS book voucher, **$0.00 and a question mark (?) will be displayed** for the award amount. You may see the reasons for your ineligibility by clicking on the question **(?)** mark.

If you believe that the information available on the EOPS/CARE page of your student portal does not reflect your records, please contact Anahid Mardres at (1818)240-1000 ext 5537 or ext 6900.

If you experience any technical problems with the EOPS/CARE page, contact Victor Benyamin at (1818) 240-1000 ext 5567 or ext 6900.

For more detailed information about spring book voucher eligibility criteria click on the following link: Book Voucher.

For a list of EOPS services open the following link: Program Information.

We hope you'll find your EOPS/CARE page of "MyGCC" and the book voucher instructions document informative.

If you have problems opening the attached PDF document, click on the PDF link below to read the same document using your web browser PDF.

Take Care,

EOPS Staff